

Our performance

Loans and grants

Program owner	Program	Purpose of program/service
Productivity Enhancement		
Queensland Government	First Start 2010*	Provide loans at concessional rates of interest to an applicant in the first years of establishment of a primary production enterprise in Queensland.
	Sustainability 2010*	Provide concessional loans to primary producers to implement systems and management practices that enhance sustainable primary production in Queensland.
Disaster		
Australian and Queensland Governments (<i>Disaster Recovery Funding Arrangements</i>)	Disaster Recovery Funding Arrangements Scheme North and Far North Tropical Low	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Queensland Monsoon Trough, Cyclone Koji, Cyclone Narelle and Severe Weather	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Southern Queensland Fires	Assist primary producers pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme South Queensland Severe Storms and Rainfall	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Alfred, associated rain and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Jasper, associated severe weather	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Kirrily, associated rainfall and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Western Queensland Surface Trough, associated rainfall and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Rural Landholder Recovery Grants Scheme	Assist rural landholders pay for the costs of clean-up and reinstatement activities.
	Primary Producer Flood Management Planning Grant	Help eligible primary producers offset all or part of the cost of eligible professional advice to improve the resilience of their primary production enterprise to flooding and high rainfall and develop a flood management plan.
Australian Government	Disaster Recovery Funding Arrangements Scheme Individual Disaster Stricken Property	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Northern & Central Queensland Monsoon & Flooding 20 December 2022-30 April 2023	Assist primary production enterprises for replacing lost livestock and restoring or replacing lost or damaged on-farm infrastructure.
Drought		
Australian and Queensland Governments	2021 Farm Management Grants Scheme	Assist primary producers with cost of professional advice for the development of a Farm Business Resilience Plan.
Queensland Government	Drought Preparedness Grants	Assist primary producers on a co-contribution basis for on-farm capital improvements to improve drought resilience.
	Drought Ready and Recovery Finance Loan Scheme	Provide concessional loans to primary producers to assist with on-farm capital improvements to prepare or recover from the impacts of drought.
	Regional Drought and Resilience Planning	Assist entities in developing a Regional Drought Resilience Plan and implementing the activities identified in the plan to increase preparedness for future drought.
South Australia Government	South Australia Drought Loan Scheme	Assist drought affected grain and livestock farmers in South Australia's Murray Mallee, Riverland and Upper North regions. The scheme is managed by the Department of Primary Industries and Regions (PIRSA), with QRIDA administering the loans on behalf of the South Australian Government.

* 2024-2025 figures have been amended to reflect cancellations and adjustments that occurred during 2025-2026. Figures are accurate as at 30 June 2026.

Support available	Application approvals		Amount approved		
	2024-25 (#)	2025-26 (#)	2024-25 (\$)	2025-26 (\$)	Variance (\$)
Maximum loan amount of \$2 million.	89	80	\$79,400,807	\$84,348,226	Up
Maximum loan amount of \$1.3 million.	39	37	\$19,502,573	\$17,541,722	Down
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	6	4	\$337,258	\$362,500	Up
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	399	1,277	\$3,155,138	\$25,920,790	Up
Loans up to \$2 million for primary producers, up to \$250,000 for small businesses and up to \$100,000 for non profit organisations.	-	2	-	\$460,000	New
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	-	437	-	\$6,492,184	New
Grants up to \$75,000 for primary producers.	8	-	\$272,459	-	Closed
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	1	-	\$136,500	-	Closed
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	93	-	\$1,369,341	-	Closed
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	9	7	\$1,570,000	\$959,000	Down
Grants up to \$75,000 for primary producers and up to \$25,000 for small businesses and non profit organisations.	212	839	\$1,685,893	\$14,857,176	Up
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	21	2	\$3,622,701	\$70,000	Closed
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	1,236	172	\$23,583,982	\$3,972,482	Closed
Loans up to \$250,000 for primary producers.	1	-	\$250,000	-	Closed
Loans up to \$5 million for primary producers, up to \$250,000 for small businesses and up to \$100,000 for non profit organisations.	3	3	\$436,146	\$1,116,000	Up
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	70	427	\$668,961	\$12,209,615	Up
Grants up to \$10,000.	12	20	\$84,299	\$142,673	Up
Rebates for primary producers up to \$7,500.	34	-	\$180,774	-	Closed
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	2	2	\$350,000	\$290,000	Down
Co-contribution grants of up to \$150,000 for primary production enterprises who were approved for the Extraordinary Disaster Assistance Recovery Grant for the Northern and Central Queensland Monsoon & Flooding, 20 December 2022 – 30 April 2023 event.	9	3	\$1,168,615	\$368,334	Closed
Rebate of up to 50 per cent rebate on the cost of eligible professional advice up to a maximum \$2,500.	24	5	\$50,097	\$12,500	Closed
Co-contribution grants up to \$50,000.	260	168	\$7,580,094	\$5,365,396	Down
Loans of up to \$250,000 for primary producers.	16	-	\$2,877,863	-	Closed
Co-contribution grants up to \$450,000 for eligible entities to implement a regional drought resilience plan.	-	28	-	\$6,300,000	New
Loans of up to \$250,000 available with a loan term of up to 10 years.	-	31	-	\$7,073,170	New

Table continued over the page.

Loans and grants (cont.)

Program owner	Program	Purpose of program/service
Queensland Government	Other	
	Fisheries Structural Adjustment Assistance Scheme - Stage 1	Support holders of eligible primary commercial fishing licences (PCFL), symbol holders and quota units affected by the closure of certain fisheries in the Great Barrier Reef region, or fisheries affected by changes under the Marine Parks Act 2004 to zoning or management in the Great Sandy region.
	Fisheries Structural Adjustment Assistance Scheme - Stage 2	Support holders or lessees of particular primary commercial fishing licences (PCFLs) and particular fishery symbols and provide a payment to former skippers and crew members whose income has been or will be affected by changes to fisheries in the Great Barrier Reef, Great Sandy or Gulf of Carpentaria regions.
	Fisheries Structural Adjustment Assistance Scheme - Stage 3	Support holders or lessees of particular primary commercial fishing licences (PCFLs) and fishery symbols. Assistance under this Scheme offered payment for the surrender of usable gillnets, a grant for the removal of gillnet equipment fitted to vessels, and a grant for downstream businesses that had been affected by the structural adjustment to diversify their business.
	Horticulture Irrigation Pricing Rebate Scheme	Provides rebates of 35 per cent to horticulture producers to offset the cost of water used to irrigate horticultural crops.
	Vessel Tracking Rebate Scheme	The Queensland Sustainable Fisheries Strategy 2017-2027 requires vessel tracking on all commercial fishing boats by 2020 to assist in the management of Queensland fisheries. The objective of the Queensland Government Vessel Tracking Rebate Scheme is to help commercial fishers with the costs of purchasing and/or installing approved vessel tracking units on their commercial fishing boat(s).
	Queensland Sheep and Goat Electronic Identification Rebate Scheme	Individual eID for sheep and goats was implemented in Queensland in a staged approach from 1 January 2025, as part of an agreed national initiative to enhance biosecurity and tracing in an emergency animal disease (EAD) outbreak or chemical residue incident.
	Rural Economic Development (RED) Grants Scheme	The RED Grants Scheme has committed almost \$20 million over six funding rounds since 2018. An additional \$3.3 million was made available for the seventh funding round, with \$400,000 of the funding allocated to First Nation agribusinesses. Round Seven opened on 26 September 2024 and applications closed on 28 March 2025.
	Household Waste Rebate	Ensure the introduction of the waste levy has no direct impact on Queensland households by providing assistance to households to offset the cost of waste going to landfill. On 1 July 2024, the administration of the Household Waste Payment Scheme transitioned from QRIDA to the then Department of Environment, Science and Innovation (DESI), now Department of the Environment, Tourism, Science and Innovation (DETSI).
	Wheelchair Accessible Taxi Grant	Support the modernisation and expansion of Queensland's wheelchair accessible taxi fleet to ensure continuity of service to those with reduced mobility.
	Carbon Farming Advice Rebate Approved Adviser Scheme	A directory of Approved Advisors under the Land Restoration Fund who landholders can seek carbon farming advice from under the Carbon Farming Advice Program.
	Resilient Homes Assistance Scheme	Support for eligible homeowners to repair or retrofit their homes to improve their resilience to future flooding events.
	E-Mobility Rebate Scheme	As part of Queensland's Zero Emission Vehicle Strategy 2022-2032, the former Queensland Government committed \$2 million to the E-Mobility Rebate Scheme to provide Queensland residents with rebates to reduce the upfront cost of purchasing a new eligible e-bicycle or e-scooter.
	Zero Emission Vehicle Rebate Scheme 2022	Make the purchase of zero emission vehicles more affordable for Queenslanders.
	Remote Communities Freight Assistance Scheme	Reduce the amount of freight costs that are passed on to consumers of eligible goods in remote communities.
	Battery Booster Rebate Scheme	Encourage Queensland homeowners to install approved battery systems and manage their energy consumption to offset the costs associated with investing in a battery energy storage system.
	Climate Smart Energy Savers Rebate Scheme	Support Queensland households to invest in energy efficient appliances to decrease electricity usage and cost and reduce household carbon emission.
	Queensland Business Energy Saving and Transformation Scheme	Provide rebates to eligible small and medium-sized Queensland businesses to install energy-efficient equipment.
	Boost to Buy Home Ownership Shared Equity Scheme	Reduce the deposit gap for first home buyers.

* 2024-2025 figures have been amended to reflect cancellations and adjustments that occurred during 2025-2026. Figures are accurate as at 30 June 2026.

Support available	Application approvals		Amount approved		
	2024-25 (#)	2025-26 (#)	2024-25 (\$)	2025-26 (\$)	Variance (\$)
A range of assistance for commercial fishers including grant for advice, retired and surrendered PCFL and fishery symbols, surrender of PCFL and fishery symbols, payments for quota units and payments for loss of income.	330	1	\$14,641,169	\$120,720	Closed
A range of assistance including payments for former skipper and crew members, surrender of PCFL or 'N3' fishery symbols (Gulf region), payments for loss of income for 'N3' and 'N11' licences (Gulf region), payments for loss of income for 'A1' and 'A2' licences (Great Sandy region) and payments for loss of income for Hammerhead sharks (East coast fisheries).	102	-	\$7,736,193	-	Closed
Under this part of the scheme, former holders and lessees of particular fishing symbols could receive a payment for the surrender of a usable net.	84	-	\$2,343,723	-	Closed
Rebate of up to 35 per cent for horticultural producers.	628	-	\$2,766,329	-	Closed
The assistance is a purchase and/or installation rebate to offset the costs of purchasing and/or installing approved vessel tracking units required on all commercial fishing boats by the end of 2020. The purchase rebate amount is: For a Category A approved vessel tracking unit – the purchase cost up to a maximum of \$300 and for a Category B approved vessel tracking unit – the purchase cost up to a maximum of \$750. The installation rebate is for the cost of a professional installation of an approved vessel tracking unit up to a maximum of \$220.	11	8	\$8,661	\$10,186	Up
A 50 per cent rebate up to \$1,600 (per Property Identification Code (PIC) based in Queensland) to sheep and managed goat producers for eID readers and eID devices. A 50 per cent rebate up to \$1,600 to Queensland livestock agents for eID readers.	256	159	\$297,929	\$182,543	Down
Grants up to \$200,000 with a 50 per cent cash contribution requirement from applicants to fund projects which provide unique opportunities to generate economic and employment opportunities related to primary production value chains across rural and remote Queensland.	40	-	\$7,520,970	-	Closed
A formula based payment whereby funding amount is calculated from the average amount of domestic waste only generated by a household, the bin capacity and the direct waste levy cost to dispose of that waste.	1	-	\$2,403	-	Closed
Grants up to \$55,000 with a 50 per cent co-contribution from applicants to offset the cost of purchasing and modifying a new wheelchair accessible taxi (WAT).	159	100	\$7,698,476	\$5,460,894	Down
N/A	2	1	-	-	Closed
Grants for up to 100 per cent contribution up to \$100,000.	567	423	\$45,815,092	\$36,229,397	Down
Rebates up to \$500 per e-bicycle (including cargo e-bicycles); or \$200 per eligible e-scooter.	4,774	-	\$1,933,128	-	Closed
Rebates up to \$6,000.	1,611	-	\$7,674,000	-	Closed
Three types of assistance available to wholly or partly reimburse eligible business owners. These include Establishment Assistance (a one-off reimbursement (where applicable) to help offset establishment activities costs), Discount Assistance (a monthly payment to reimburse the eligible business for monthly discount shortfalls), and Compliance Assistance (to reimburse the monthly compliance cost to the business).	1,195	1,699	\$17,284,460	\$24,262,581	Up
Standard rebate up to \$3,000 and low income rebate up to \$4,000.	36	-	\$111,000	-	Closed
Standard rebate up to \$800 and low-income rebate up to \$1,000.	1	-	\$650	-	Closed
Rebate up to 50 per cent of the purchase and installation costs of eligible equipment, up to \$12,500.	362	-	\$3,090,240	-	Closed
First home deposit of 2 per cent for a property valued up to \$1 million. Government equity contributions up to 30 per cent for new homes and 25 per cent for existing homes.	-	410	-	\$29,610,786	New

Table continued over the page.

Loans and grants (cont.)

Program owner	Program	Purpose of program/service
Queensland Government	Other (cont.)	
	Primary Producer Irrigation Pricing Rebate	Support eligible businesses on bills issued by Seqwater and Sunwater (including Burnett Water) in relation to the 2025-2026 and 2026-2027 financial years.
	Queensland Community Housing Energy Upgrades Scheme	Provides rebates to community housing providers to encourage the purchase and installation of energy efficiency upgrades that help lower energy bills for tenants and reduce barriers to energy upgrades.
	Queensland Feral Pest Initiative Exclusion Fencing Grants Scheme	Support the construction of exclusion fencing in rural and remote areas.
	Solar for Rental Properties Rebate Scheme	Support the installation of rooftop solar photovoltaic (PV) systems in eligible residences through owner rebates, reducing electricity costs and helping ease cost-of-living pressures on tenants.
Total		

* 2024-2025 figures have been amended to reflect cancellations and adjustments that occurred during 2025-2026. Figures are accurate as at 30 June 2026.

Support available	Application approvals		Amount approved		
	2024-25 (#)	2025-26 (#)	2024-25 (\$)	2025-26 (\$)	Variance (\$)
Rebate of 15 per cent to eligible owner-operated businesses that use water for irrigation and earn primary production income.	-	941	-	\$2,876,611	New
Rebates up to \$4,500 per eligible dwelling for registered community housing providers to install solar systems, ceiling insulation, and energy-efficient appliances.	-	72	-	\$1,402,878	New
Each grant can be up to \$5,000 for each kilometre of eligible exclusion fencing, up to a maximum of 50 kms (\$250,000). Funding must be matched by a minimum 50 per cent co-contribution from the applicant.	-	45	-	\$3,794,857	New
Rebates up to \$3,500 per eligible residence, determined by the size of the solar PV system installed. At least 3kW but less than 4kW (\$2,500), at least 4kW but less than 5kW (\$3,000), and 5kW or more (\$3,500).	-	543	-	\$1,887,840	New
	12,703	7,946	\$267,207,929	\$293,701,061	Up

Note: This data is based on gross approvals for applications only, including appeals. This data excludes any milestone, claim, drawdown, variation or payment classed applications and review funds.

Farm Debt Services

The *Farm Business Debt Mediation Act 2017* (Qld) came into effect on 1 July 2017, establishing the Farm Business Debt Mediation program which QRIDA administers. The Farm Debt Restructure Office, and responsibility for the biennial Rural Debt Survey, were introduced through the 2017 amendments to the *Rural and Regional Adjustment Act 1994* (Qld). The Farm Business Debt Mediation and Farm Business Analysis Assistance programs are supported through a dedicated Farm Debt Services team that operate under QRIDA's Corporate Governance and Performance business unit.

The following outlines the broad purpose of the respective programs.

Farm Business Debt Mediation Program

From 1 July 2017, the Farm Business Debt Mediation program replaced the voluntary mediation scheme that was part of the Queensland Farm Finance Strategy. The purpose of the program is to provide an efficient and equitable way for farmers and lenders to attempt to resolve matters relating to farm business debts and requires a lender to offer mediation before taking action to enforce a mortgage. The farmer and the lender equally share the costs for the mediation process.

QRIDA maintains a panel of 23 mediators of which the farmer and the lender can agree to engage with to conduct the mediation. In accordance with the legislation, QRIDA conducts a biennial review of the panel of mediators which includes opening the panel to new applications and required existing mediators wishing to remain on the panel to apply for re-accreditation. The process for the biennial QRIDA mediator re-accreditations and new mediator applications commenced in 2025 and is now closed. As at 30 June 2026, 645 matters had been initiated since scheme inception, with 60 matters remaining in progress.

In 2025-2026, 57 matters commenced with a total of 68 matters overall finalised. QRIDA remains committed to robust information barriers between the administration of this program and the delivery of QRIDA loans and grants programs.

Farm Debt Restructure Office

The Farm Debt Restructure Office (FDRO) commenced on 23 January 2018 and plays an important role between rural lenders and farmers in financial difficulty. The FDRO provides producers with the proactive ability to discuss their concerns and review their current and future financial viability with an independent professional. These professionals are particularly critical when communication between parties ceases to be productive. The intent of the FDRO is to assist primary producers investigate their prospects of financial viability and set a path to restore this before they lose critical capacity to act.

In order to provide this service, the FDRO developed the Farm Business Analysis Assistance (FBAA) program. The program provides farmers with a funded path to access financial specialists to analyse their enterprise and provide a range of debt restructure options to address underlying issues. This is a unique program for primary producers experiencing financial difficulties and complements QRIDA's other farm debt services. Since commencement of the program, 138 applications for FBAA have been received with 122 reports delivered to primary producers. In 2025-2026, 12 FBAA applications were received by the FDRO providing support to 25 related Queensland business entities.

The program is unique to Queensland and continues to expand its reputation and awareness through past clients, their stakeholders and targeted marketing initiatives. While primary producers are our clients, other stakeholders such as banks, accountants, industry representatives, government agencies and Rural Financial Counsellors remain joint colleagues in delivering effective and long-standing results.

Partnerships, Policy and Programs

Partnerships

During 2025-2026, the Partnerships, Policy and Programs (PPP) team continued to support the acquisition and development of new partnership opportunities for QRIDA. To support effective policy development and program delivery, the PPP team continue to expand its capabilities in supporting a range of government policy and program initiatives including providing administrative services as a function of QRIDA.

QRIDA is continuing to strengthen its partnerships within the DNRMMRRD portfolio. This includes ongoing support from PPP to the Department in reviewing the *Rural and Regional Adjustment Act 1994* and the *Rural and Regional Adjustment Regulation 2011*.

Policy development

In 2025-2026, PPP supported QRIDA's strategic vision to foster value creating partnerships by acquiring and establishing six new financial assistance schemes and extending three existing schemes. QRIDA continued to support the sustainable development of Queensland's primary producers, establishing one new program, and extending two existing programs designed to provide financial assistance to primary producers. QRIDA delivered one new program designed to assist primary producers affected by drought interstate. This initiative enhances QRIDA's capability to administer tailored financial assistance schemes to help Queensland disaster or drought impacted primary producers.

These results were achieved through PPP's active partnership engagement and policy development, which focused on broadening QRIDA's program delivery expertise to attract additional partnerships with Queensland Government agencies, while leveraging our success in delivering large-scale financial assistance programs on behalf of existing partners.

Program delivery

PPP continued to work in partnership with DPI to deliver financial assistance under the Queensland Feral Pest Exclusion Fencing Grants Scheme, an extension of the Regional Drought Resilience Planning Scheme, and Round 2 of the Drought Preparedness Grants Scheme.

Partnerships with Queensland Treasury and the Queensland Treasury Corporation were strengthened through QRIDA providing administrative assistance and services for the Boost to Buy Home Ownership Shared Equity Scheme and Solar for Rental Properties Rebate Scheme. PPP continued to support the delivery of a range of government programs including the Resilient Homes Fund, Electric Vehicle Charging Infrastructure, Wheelchair Accessible Taxi Grants Scheme, Carbon Farming Advice Scheme, Vessel Tracking Rebate Scheme, and more.

This year, partnerships were established with two new program owners: Queensland Treasury Corporation and the Department of Primary Industries and Regions South Australia.

Economic analysis

In 2025-2026, PPP continued to expand its role in providing valuable economic analysis to QRIDA and stakeholders. To fulfill its obligation under the *Rural and Regional Adjustment Regulation 1994* (Qld), QRIDA completed its biennial Rural Debt Survey in collaboration with the Queensland Government Statistician's Office (QGSO) to assess the size, nature and extent of rural indebtedness in Queensland. The survey determined that Queensland's rural debt quality has remained strong despite increases in borrowing.

To establish the direct and flow-on economic impact of PIPES loans, QRIDA commissioned BDO to prepare the PIPES Regional Economic Impact Report for 2024-2025. The Report found that on-farm investments supported by PIPES created \$315.3 million in gross state product, supported 2,715 full-time equivalent jobs, and generated \$6.7 million in regional economic activity per \$1 million in PIPES loan assistance.

Program establishment

In 2026-2027, PPP will continue to expand QRIDA's capabilities to support a range of government policy and programs in Queensland and other appropriate jurisdictions. PPP will achieve this by continuing to strengthen existing partnerships with program owners to deliver impactful outcomes, while actively building new partnerships across all levels of government to support QRIDA's mission of fostering productive and sustainable rural and regional communities.

Organisational performance summary

Our objectives	Performance indicators
Organisational measures	Percent of overall satisfaction within the staff engagement survey
	Percent of overall satisfaction with QRIDA's loan and grants services (SDS Standard)
	Percent of overall satisfaction within the program owner satisfaction survey
	Dollar value of grants and loans approved
	Number of grants and loans approved
Rural and regional communities	Net number of successful PIPES applications
	Approval percentage for PIPES applications
	Percent of successful PIPES applications that are for clients new to the PIPES program
	PIPES applications processed within agreed service delivery timeframes
	DRFA applications processed within agreed service delivery timeframes
	Drought applications processed within agreed service delivery timeframes
	Fee for service applications processed within agreed service delivery timeframes
	Appeals processed within agreed service delivery timeframes
	Percentage of applications for a FBDM certificate reaching a decision within legislated timeframes
	Percentage of original FBDM decisions made by QRIDA that are upheld in the review process (SDS Standard)
Sustainability	Farm Business Analysis Assistance applications received per year
	Net value of successful PIPES applications
	Maintain total loan arrears within target levels (SDS Standard)
	Maintain PIPES portfolio arrears within budget levels
	Average number of core program loans managed per full-time equivalent (FTE) (SDS Standard)
	Revenue
New value and partnerships	Net operating margin
	Number of departments or agencies using QRIDA's services
	Programs delivered to non primary production industries
	Number of new programs administered from existing program owners
COVID-19 Jobs Support Loans Management	Number of new programs administered from new program owners
	Subsequent dealing requests finalised within 5 days
People and culture	Corporate policies and frameworks reviewed and approved
	Network and systems availability
	Staff wellness program events (health / information / social) per year

✓ Achieved ✗ Not Achieved

2025-2026 Target	Result	Commentary	2026-2027 Target
75%	75%	✓ The Working for Queensland (WfQ) Survey employee engagement score.	75%
85%	83%	✗ Satisfaction among primary producers was 86 per cent, and 70 per cent of small businesses and non-profit organisations were satisfied. Results were consistent with 2025 (84 per cent) and the result still indicates a strong level of client satisfaction.	85%
90%	79%	✗ Due to complexity of programs delivered by QRIDA, MoG changes, and increased scrutiny around decision making. However, the proportion of program owners who were very satisfied with QRIDA's services increased from 27 per cent in 2025 to 57 per cent in 2026, and likelihood to recommend QRIDA also increased.	90%
N/A	\$293.70 million	N/A	N/A
N/A	7,684	N/A	N/A
185	101	✗ Economic and environmental conditions.	185
70%	71.87%	✓ Result achieved.	70%
70%	95.59%	✓ Result achieved.	70%
95%	95.49%	✓ Result achieved.	95%
90%	92.36%	✓ Result achieved.	90%
90%	96.03%	✓ Result achieved.	90%
90%	95.51%	✓ Result achieved.	90%
95%	100%	✓ Result achieved.	95%
100%	100%	✓ Result achieved.	100%
90%	100%	✓ Result achieved.	90%
18	12	✗ Lower than expected application volumes are due to a continued strong rural property market aiding producers leaving the industry.	18
\$120 million	\$85.35 million	✗ This is directly related to the commentary around the net number of PIPES applications due to economic and environmental conditions.	\$120 million
<1.0%	0.61%	✓ Result achieved.	<1.0%
<0.5%	0.32%	✓ Result achieved.	<0.5%
60	52	✗ The take up of core program loans during 2025-2026 was lower than anticipated, particularly in PIPES.	60
\$43.85 million	\$51.53 million	✓ Result achieved.	\$43.85 million
\$28,555	\$12.44 million	✓ Result achieved.	\$28,555
10	13	✓ Result achieved.	10
7	3	✗ Expected programs were not initiated by program owners.	7
8	6	✗ Working relationships with existing program owners continue to be maintained, despite a slight reduction in new schemes each per year.	8
2	1	✗ The pool of new program owners is limited given QRIDA has now delivered to many departments.	2
90%	92%	✓ Result achieved.	90%
12	17	✓ Result achieved.	12
98%	99%	✓ Result achieved.	98%
4	12	✓ Result achieved.	4