

Loans and grants

Program owner	Program	Purpose of program/service
Productivity Enhancement		
Queensland Government	First Start 2010*	Provide loans at concessional rates of interest to an applicant in the first years of establishment of a primary production enterprise in Queensland.
	Sustainability 2010*	Provide concessional loans to primary producers to implement systems and management practices that enhance sustainable primary production in Queensland.
Disaster		
Australian and Queensland Governments (Disaster Recovery Funding Arrangements)	Disaster Recovery Funding Arrangements Scheme Central, Southern and Western Queensland Rainfall and Flooding	Assist primary producers pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Central, Southern and Western Queensland Rainfall and Flooding	Assist primary producers and small businesses pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Ex-Tropical Cyclone Seth	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Ex-Tropical Cyclone Seth	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme North and Far North Tropical Low	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme North and Far North Tropical Low	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme South East Queensland Rainfall and Flooding	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme South East Queensland Rainfall and Flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Southern Queensland Flooding	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Northern and Central Queensland Monsoon and Flooding	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Northern and Central Queensland Monsoon and Flooding	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Flood Affected Livestock Northern and Central Queensland Monsoon and Flooding	Assist primary producers to pay for animal welfare activities after suffering direct damage in relation to the Northern and Central Monsoon and Flooding disaster event.
	Disaster Recovery Funding Arrangements Scheme Southern Queensland Fires	Assist primary producers and small businesses pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Southern Queensland Fires	Assist primary producers pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme North Queensland Fires	Assist primary producers pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme South Queensland Severe Storms and Rainfall	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme South Queensland Severe Storms and Rainfall	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Alfred, associated rain and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Alfred, associated rain and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Jasper, associated severe weather	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Jasper, associated rain and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Tropical Cyclone Kirrily, associated rainfall and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Western Queensland Surface Trough, associated rainfall and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Disaster Recovery Funding Arrangements Scheme Western Queensland Surface Trough, associated rainfall and flooding	Assist primary producers, small businesses and non profit organisations pay for costs arising out of direct damage.
	Rural Landholder Recovery Grants Scheme	Assist rural landholders pay for the costs of clean-up and reinstatement activities.

* 2023-2024 figures have been amended to reflect cancellations and adjustments that occurred during 2024-2025. Figures are accurate as at 30 June 2025.



Support available	Application approvals				
	2023-24 (#)	2024-25 (#)	2023-24 (\$)	2024-25 (\$)	Variance (\$)
Maximum loan amount of \$2 million.	84	89	\$69,282,464	\$79,400,807	Up
Maximum loan amount of \$1.3 million.	42	39	\$19,847,696	\$19,502,573	Down
Loans up to \$250,000 for primary producers.	1	-	\$149,900	-	Closed
Grants up to \$50,000 for primary producers and up to \$25,000 for small businesses.	1	-	\$22,696	-	Closed
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	1	-	\$250,000	-	Closed
Grants up to \$50,000.	2	-	\$54,623	-	Closed
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	-	6	-	\$337,258	New
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	-	399	-	\$3,155,138	New
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	10	-	\$1,285,465	-	Closed
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	677	-	\$14,774,405	-	Closed
Grants up to \$75,000.	121	-	\$3,344,732	-	Closed
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	2	-	\$500,000	-	Closed
Grants up to \$75,000.	40	-	\$1,420,734	-	Closed
Grants up to \$75,000.	1	-	\$14,800	-	Closed
Loans up to \$250,000 for primary producers and small businesses.	1	-	\$250,000	-	Closed
Grants up to \$75,000 for primary producers.	61	8	\$1,206,513	\$272,459	Down
Loans up to \$250,000 for primary producers.	1	-	\$217,850	-	Closed
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	8	1	\$721,577	\$136,500	Down
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	172	93	\$2,011,229	\$1,369,341	Down
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	-	9	-	\$1,570,000	New
Grants up to \$75,000 for primary producers and up to \$25,000 for small businesses and non profit organisations.	-	212	-	\$1,685,892	New
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	23	21	\$2,324,287	\$3,622,701	Up
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	1,153	1,236	\$14,860,067	\$23,583,982	Up
Loans up to \$250,000 for primary producers.	-	1	-	\$250,000	New
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	-	3	-	\$436,146	New
Grants up to \$75,000 for primary producers and up to \$50,000 for small businesses and non profit organisations.	-	70	-	\$668,961	New
Grants up to \$10,000.	-	12	-	\$84,299	New

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Loans and grants (cont.)

Program owner	Program	Purpose of program/service
Disaster (cont.)		
Australian and Queensland Governments (<i>Disaster Recovery Funding Arrangements</i>)	Medium to Large Business Recovery Loan Scheme	Assist the recovery of medium to large businesses critical to the supply chain, including the agricultural industry, that were impacted during the 2021-2022 disaster season and may not meet the eligibility requirements for existing primary producer or small business DRFA funding.
	Primary Producer Flood Management Planning Grant	Help eligible primary producers offset all or part of the cost of eligible professional advice to improve the resilience of their primary production enterprise to flooding and high rainfall and develop a flood management plan.
	Disaster Recovery Funding Arrangements Scheme Individual Disaster Stricken Property	Assist primary producers, small businesses and non-profit organisations pay for costs arising out of direct damage.
Australian Government	Northern & Central Queensland Monsoon & Flooding 20 December 2022-30 April 2023	Assist primary production enterprises for replacing lost livestock and restoring or replacing lost or damaged on-farm infrastructure.
Drought		
Australian and Queensland Governments	2021 Farm Management Grants Scheme	Assist primary producers with cost of professional advice for the development of a Farm Business Resilience Plan.
Queensland Government	Drought Carry-on Finance Loan	Provide concessional loans to primary producers who have been significantly financially affected by drought to assist with carry-on expenses.
	Drought Preparedness Grants	Assist primary producers on a co-contribution basis for on-farm capital improvements to improve drought resilience.
	Drought Ready and Recovery Finance Loan Scheme	Provide concessional loans to primary producers to assist with on-farm capital improvements to prepare or recover from the impacts of drought.
	Emergency Drought Assistance Loan	Provide interest-free loans to primary producers who have been significantly financially affected by drought to assist with carry-on expenses.
Other		
Queensland Government	Fisheries Structural Adjustment Assistance Scheme - Stage 1	Support holders of eligible primary commercial fishing licences (PCFL), symbol holders and quota units affected by the closure of certain fisheries in the Great Barrier Reef region, or fisheries affected by changes under the <i>Marine Parks Act 2004</i> to zoning or management in the Great Sandy region.
	Fisheries Structural Adjustment Assistance Scheme - Stage 2	Support holders or lessees of particular primary commercial fishing licences (PCFLs) and particular fishery symbols and provide a payment to former skippers and crew members whose income has been or will be affected by changes to fisheries in the Great Barrier Reef, Great Sandy or Gulf of Carpentaria regions.
	Fisheries Structural Adjustment Assistance Scheme - Stage 3	Support holders or lessees of particular primary commercial fishing licences (PCFLs) and fishery symbols. Assistance under this Scheme offered payment for the surrender of usable gillnets, a grant for the removal of gillnet equipment fitted to vessels, and a grant for downstream businesses that had been affected by the structural adjustment to diversify their business.
	Horticulture Irrigation Pricing Rebate Scheme	Provides a rebate of 35 per cent to horticulture producers to offset the cost of water used to irrigate horticultural crops.
	Horticulture Netting Program - Trial Expansion	Assist primary producers of commercial horticultural crops offset the cost of purchasing and installing horticultural netting.
	Vessel Tracking Rebate Scheme	The Queensland Sustainable Fisheries Strategy 2017-2027 requires vessel tracking on all commercial fishing boats by 2020 to assist in the management of Queensland fisheries. The objective of the Queensland Government Vessel Tracking Rebate Scheme is to help commercial fishers with the costs of purchasing and/or installing approved vessel tracking units on their commercial fishing boat(s).
	Queensland Sheep and Goat Electronic Identification Rebate Scheme	Individual eID for sheep and goats was implemented in Queensland in a staged approach from 1 January 2025, as part of an agreed national initiative to enhance biosecurity and tracing in an emergency animal disease (EAD) outbreak or chemical residue incident.
	Rural Agricultural Development (sheep and goats) Grants Scheme	Support economic development in relevant rural areas and support growth within the sheep and goat industry.
	Rural Economic Development (RED) Grants Scheme	The RED Grants Scheme has committed almost \$20 million over six funding rounds since 2018. An additional \$3.3 million was made available for the seventh funding round, with \$400,000 of the funding allocated to First Nation agribusinesses. Round Seven opened on 26 September 2024 and applications closed on 28 March 2025.

* 2023-2024 figures have been amended to reflect cancellations and adjustments that occurred during 2024-2025. Figures are accurate as at 30 June 2025.



Support available	Application approvals				
	2023-24 (#)	2024-25 (#)	2023-24 (\$)	2024-25 (\$)	Variance (\$)
Loans from \$250,000 to a maximum of \$5 million for medium to large businesses.	2	-	\$5,300,000	-	Closed
Rebates for primary producers up to \$7,500.	8	34	\$49,062	\$180,774	Up
Loans up to \$250,000 for primary producers and small businesses and up to \$100,000 for non profit organisations.	1	2	\$250,000	\$350,000	Up
Co-contribution grants of up to \$150,000 for primary production enterprises who were approved for the Extraordinary Disaster Assistance Recovery Grant for the Northern and Central Queensland Monsoon & Flooding, 20 December 2022 – 30 April 2023 event.	-	9	-	\$1,168,614	Up
Rebate of up to 50 per cent rebate on the cost of eligible professional advice up to a maximum \$2,500.	25	24	\$55,374	\$50,096	Down
Loans of up to \$250,000 for primary producers.	2	-	\$220,000	-	Closed
Co-contribution grants up to \$50,000.	307	260	\$9,075,525	\$7,580,094	Closed
Loans of up to \$250,000 for primary producers.	21	16	\$3,191,804	\$2,877,863	Closed
Loans of up to \$50,000 for primary producers.	7	-	\$311,000	-	Closed
A range of assistance for commercial fishers including grant for advice, retired and surrendered PCFL and fishery symbols, surrender of PCFL and fishery symbols, payments for quota units and payments for loss of income.	461	330	\$39,810,030	\$14,641,169	Closed
A range of assistance including payments for former skipper and crew members, surrender of PCFL or 'N3' fishery symbols (Gulf region), payments for loss of income for 'N3' and 'N11' licences (Gulf region), payments for loss of income for 'A1' and 'A2' licences (Great Sandy region) and payments for loss of income for Hammerhead sharks (East coast fisheries).	28	102	\$2,524,045	\$7,736,193	Closed
Under this part of the scheme, former holders and lessees of particular fishing symbols could receive a payment for the surrender of a usable net.	-	84	-	\$2,343,722	Closed
Rebate of up to 35 percent for horticultural producers.	666	628	\$3,246,775	\$2,766,329	Closed
Co-contribution grants up to \$300,000 for primary producers.	67	-	\$4,553,741	-	Closed
The assistance is a purchase and/or installation rebate to offset the costs of purchasing and/or installing approved vessel tracking units required on all commercial fishing boats by the end of 2020. The purchase rebate amount is: For a Category A approved vessel tracking unit – the purchase cost up to a maximum of \$300 and for a Category B approved vessel tracking unit – the purchase cost up to a maximum of \$750. The installation rebate is for the cost of a professional installation of an approved vessel tracking unit up to a maximum of \$220.	18	11	\$17,871	\$8,661	Down
A 50 per cent rebate up to \$1,600 (per Property Identification Code (PIC) based in Queensland) to sheep and managed goat producers for eID readers and eID devices. A 50 per cent rebate up to \$1,600 to Queensland livestock agents for eID readers.	-	256	-	\$297,928	Closed
Co-contribution grants up to \$200,000.	15	-	\$1,837,861	-	Closed
Grants up to \$200,000 with a 50 per cent cash contribution requirement from applicants to fund projects which provide unique opportunities to generate economic and employment opportunities related to primary production value chains across rural and remote Queensland.	-	40	-	\$7,520,970	Closed

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Loans and grants (cont.)

Program owner	Program	Purpose of program/service
Other (cont.)		
Queensland Government	Household Waste Rebate	Ensure the introduction of the waste levy has no direct impact on Queensland households by providing assistance to households to offset the cost of waste going to landfill. On 1 July 2024, the administration of the Household Waste Payment Scheme transitioned from QRIDA to the then Department of Environment, Science and Innovation (DESI), now Department of the Environment, Tourism, Science and Innovation (DETSI).
	Wheelchair Accessible Taxi Grant	Support the modernisation and expansion of Queensland's wheelchair accessible taxi fleet to ensure continuity of service to those with reduced mobility.
	Carbon Farming Advice Rebate Approved Adviser Scheme	A directory of Approved Advisors under the Land Restoration Fund who landholders can seek carbon farming advice from under the Carbon Farming Advice Program.
	Carbon Farming Advice Rebate Program 2023	Assist eligible applicants with the cost of accessing eligible advice about undertaking a carbon farming project on their land through the Land Restoration Fund.
	Resilient Homes Assistance Scheme	Support for eligible homeowners to repair or retrofit their homes to improve their resilience to future flooding events.
	Boosting Accessible Tourism Experiences Scheme	Support the development and enhancement of tourism products and smaller scale infrastructure to make it more accessible.
	Brisbane River Berthing Scheme	Support Riverline Tourism Businesses who must relocate their vessels from their current berth(s) to an alternate berth(s).
	E-mobility Rebate Scheme	As part of Queensland's Zero Emission Vehicle Strategy 2022-2032, the Queensland Government committed \$2 million to the E-Mobility Rebate Scheme to provide Queensland residents with rebates to reduce the upfront cost of purchasing a new eligible e-bicycle or e-scooter.
	Zero Emission Vehicle Rebate Scheme 2022	Make the purchase of zero emission vehicles more affordable for Queenslanders.
	Remote Communities Freight Assistance Scheme	To reduce the amount of freight costs that are passed on to consumers of eligible goods in remote communities.
	Agribusiness Digital Solutions Grants Scheme	Improve the resilience of the agribusiness sector or primary production industries by supporting industry organisations implement digital technologies and systems that increase preparedness for future disruptions and risks related to biosecurity, climate and food safety.
	Battery Booster Rebate Scheme	Encourage Queensland homeowners to install approved battery systems and manage their energy consumption to offset the costs associated with investing in a battery energy storage system.
	Climate Smart Energy Savers Rebate Scheme	Support Queensland households to invest in energy efficient appliances to decrease electricity usage and cost and reduce household carbon emission.
	Queensland Business Energy Saving and Transformation Scheme	Provide rebates to eligible small and medium-sized Queensland businesses to install energy-efficient equipment.
Total		

* 2023-2024 figures have been amended to reflect cancellations and adjustments that occurred during 2024-2025. Figures are accurate as at 30 June 2025.



Support available	Application approvals				
	2023-24 (#)	2024-25 (#)	2023-24 (\$)	2024-25 (\$)	Variance (\$)
A formula based payment whereby funding amount is calculated from the average amount of domestic waste only generated by a household, the bin capacity and the direct waste levy cost to dispose of that waste.	96	1	\$494,265	\$2,403	Closed
Grants up to \$55,000 with a 50 per cent co-contribution from applicants to offset the cost of purchasing and modifying a new wheelchair accessible taxi (WAT).	92	159	\$4,138,228	\$7,698,476	Up
N/A	24	2	\$0.00	\$0.00	Closed
Rebates up to \$10,000.	75	-	\$663,055	-	Closed
Grants for up to 100 per cent contribution up to \$100,000.	747	567	\$52,067,106	\$45,815,091	Down
Grants between \$5,000 and \$20,000.	73	-	\$1,011,653	-	Closed
Rebates up to 50 per cent of berthing fees up to a maximum of \$70,000.	28	-	\$132,091	-	Closed
Rebates up to \$500 per e-bicycle (including cargo e-bicycles); or \$200 per eligible e-scooter.	-	4,774	-	\$1,933,128	Closed
Rebates up to \$6,000.	7,146	1,611	\$32,979,000	\$7,674,000	Closed
Three types of assistance are available to wholly or partly reimburse eligible business owners. These include Establishment Assistance (a one-off reimbursement (where applicable) to help offset establishment activities costs), Discount Assistance (a monthly payment to reimburse the eligible business for monthly discount shortfalls), and Compliance Assistance (to reimburse the monthly compliance cost to the business).	155	1,195	\$1,059,569	\$17,284,460	Up
Co-contribution grants up to \$100,000.	7	-	\$569,913	-	Closed
Standard rebate up to \$3,000 and low income rebate up to \$4,000.	3,189	36	\$11,223,999	\$111,000	Closed
Standard rebates up to \$800 and low-income rebates up to \$1,000.	72,745	1	\$31,989,107	\$650	Closed
Rebate up to 50 per cent of the purchase and installation costs of eligible equipment, up to \$12,500.	527	362	\$4,507,017	\$3,090,240	Closed
	88,933	12,703	\$343,817,141	\$267,207,930	Down

Note: This data is based on gross approvals for applications only, including appeals. This data excludes any milestone, claim, drawdown, variation or payment classed applications and review funds.

Farm Debt Services

The *Farm Business Debt Mediation Act 2017* (Qld) came into effect on 1 July 2017, establishing the Farm Business Debt Mediation program which QRIDA administers. A further program, the Farm Debt Restructure Office, and responsibility for the biennial Rural Debt Survey, were introduced through the 2017 amendments to the *Rural and Regional Adjustment Act 1994* (Qld). The Farm Business Debt Mediation and Farm Debt Restructure Office programs are supported through a dedicated Farm Debt Services team that operate under QRIDA's Corporate Governance and Performance business unit.

The following outlines the broad purpose of the respective programs.

Farm Business Debt Mediation Program

From 1 July 2017, the Farm Business Debt Mediation program replaced the voluntary mediation scheme that was part of the Queensland Farm Finance Strategy. The purpose of the program is to provide an efficient and equitable way for farmers and lenders to attempt to resolve matters relating to farm business debts and requires a lender to offer mediation before taking action to enforce a mortgage. The farmer and the lender equally share the costs for the mediation process.

QRIDA maintains a panel of 24 mediators of which the farmer and the lender can agree to engage with to conduct the mediation. In accordance with the legislation, QRIDA conducts a biennial review of the panel of mediators which includes opening the panel to new applications and required existing mediators wishing to remain on the panel to apply for re-accreditation. The process for the biennial QRIDA mediator re-accreditations and new mediator applications commenced in 2025. As at 30 June 2025, 588 matters had been initiated since scheme inceptions, with 68 matters remaining in progress.

In 2024-2025, 105 matters commenced with a total of 100 matters overall having been finalised. QRIDA remains committed to robust information barriers between the administration of this program and the delivery of the QRIDA loans and grants programs.

Farm Debt Restructure Office

The Farm Debt Restructure Office (FDRO) commenced on 23 January 2018 and plays an important role between rural lenders and farmers in financial difficulty. The FDRO provides producers with the proactive ability to discuss their concerns and review their current and future financial viability with an independent professional. These professionals are particularly critical when communication between parties ceases to be productive. The intent of the FDRO is to assist primary producers investigate their prospects of financial viability and set a path to restore this before they lose critical capacity to act.

In order to provide this service, the FDRO developed the Farm Business Analysis Assistance (FBAA) program. The program provides farmers a funded path to access financial specialists to analyse their enterprise and provide a range of debt restructure options to address underlying issues. This is a unique program for primary producers experiencing financial difficulties and complements QRIDA's other farm debt services. Since commencement of the program, 126 applications for FBAA have been received with 110 reports delivered to primary producers. In 2024-2025, 18 FBAA applications were received by the FDRO providing support to 41 related Queensland business entities.

The program is unique to Queensland and continues to expand its reputation and awareness through past clients, their stakeholders and targeted marketing initiatives. While primary producers are our clients, other stakeholders such as banks, accountants, industry representatives, government agencies and Rural Financial Counsellors remain joint colleagues in delivering effective and long-standing results.



Partnerships, Policy and Programs

Partnerships

During 2024-2025, the Partnerships, Policy and Programs (PPP) team continued to support the acquisition and development of new partnership opportunities for QRIDA. To support effective policy development and program delivery, the PPP team expanded its capabilities in merging QRIDA's Business Development and Policy team and the Program Management teams, to expand its services and continue building QRIDA's profile as a preferred agency for government financial assistance program design and delivery services.

Following MoG arrangements and QRIDA's movement under the DNRMMRRD portfolio, PPP has endeavoured to strengthen partnerships with the Department through support of the current review of the *Rural and Regional Adjustment Act 1994* and the *Rural and Regional Adjustment Regulation 2011*.

Policy development

In 2024-2025, PPP supported QRIDA's strategic vision to foster value-creating partnerships by acquiring and establishing six new financial assistance schemes, including one program administered for a new program owner. QRIDA continued to foster sustainable development for Queensland's primary producers, establishing two new programs, and extending four existing programs designed to provide financial assistance to primary producers.

These results were achieved through PPP's active policy development, which focused on broadening QRIDA's program delivery expertise to attract additional partnerships with Queensland Government agencies, while leveraging our success in delivering large-scale financial assistance programs on behalf of existing partners.

Program delivery

PPP continued to work in partnership with the Department of Primary Industries (DPI) to deliver financial assistance under the Sheep and Goat Electronic Identification Scheme, the Regional Drought Resilience Planning Scheme, the Rural Landholder Recovery Grants Scheme, the Restocking and On-Farm Infrastructure Scheme and Round 7 of the Rural Economic Development Grants Scheme.

Partnership with the Department of Transport and Main Roads (TMR) was strengthened through the establishment of the E-Mobility Rebate Scheme and the continued effective delivery of the Remote Communities Freight Assistance Scheme and the Electric Vehicle Charging Infrastructure Scheme.

Program establishment

In 2025-2026, PPP will continue to grow QRIDA's profile as a preferred delivery agency for government financial assistance programs in Queensland and other appropriate jurisdictions. PPP will achieve this through the continued partnership with existing customers to deliver successful programs, and the ongoing development of new relationships across all levels of government.

Organisational performance summary

Our objectives	Performance indicators
Organisational measures	Percent of overall satisfaction within the staff engagement survey
	Percent of overall satisfaction with QRIDA's loan and grants services (SDS Standard)
	Percent of overall satisfaction within the program owner satisfaction survey
	Dollar value of grants and loans approved
	Number of grants and loans approved
Rural and regional communities	Net number of successful PIPES applications
	Approval percentage for PIPES applications
	Percent of successful PIPES applications that are for clients new to the PIPES program
	PIPES applications processed within agreed service delivery timeframes
	DRFA applications processed within agreed service delivery timeframes
	Drought applications processed within agreed service delivery timeframes
	Fee for service applications processed within agreed service delivery timeframes
	Appeals processed within agreed service delivery timeframes
	Percentage of applications for a FBDM certificate reaching a decision within legislated timeframes
	Percentage of original FBDM decisions made by QRIDA that are upheld in the review process (SDS Standard)
	Farm Business Analysis Assistance applications received per year
Sustainability	Net value of successful PIPES applications
	Maintain total loan arrears within target levels (SDS Standard)
	Maintain PIPES portfolio arrears within budget levels
	Average number of core program loans managed per full-time equivalent (FTE) (SDS Standard)
	Revenue
New value and partnerships	Net operating margin
	Number of departments or agencies using QRIDA's services
	Programs delivered to non primary production industries
	Number of new programs administered from existing program owners
COVID-19 Jobs Support Loans Management	Number of new programs administered from new program owners
	Subsequent dealing requests finalised within 5 days
People and culture	Corporate policies and frameworks reviewed and approved
	Network and systems availability
	Staff wellness program events (health / information / social) per year

✓ Achieved ✗ Not Achieved



2024-2025 Target	Result		Commentary	2025-2026 Target
80%	72%	✗	The Working for Queensland (WfQ) Survey employee engagement score has now replaced the staff satisfaction score.	75%
85%	84%	✗	There were a higher number of declined applications due to eligibility requirements for some schemes, resulting in a slightly lower than expected level of performance. However, the result still indicates a strong level of client satisfaction.	85%
90%	91%	✓	Result achieved.	90%
N/A	\$267.43 million	N/A		N/A
N/A	12,703	N/A		N/A
185	119	✗	Economic and environmental conditions.	185
70%	94.45%	✓	Result achieved.	70%
70%	80%	✓	Result achieved.	70%
95%	95.83%	✓	Result achieved.	95%
90%	93.38%	✓	Result achieved.	90%
90%	100%	✓	Result achieved.	90%
90%	90.29%	✓	Result achieved.	90%
95%	99.59%	✓	Result achieved.	95%
100%	100%	✓	Result achieved.	100%
80%	100%	✓	Result achieved.	80%
18	17	✗	Lower than expected application volumes are due to a continued strong rural property market aiding producers leaving the industry.	18
\$120 million	\$89.11 million	✗	This is directly related to the commentary around the net number of PIPES applications due to economic and environmental conditions.	\$120 million
<1.0%	0.33%	✓	Result achieved.	<1.0%
<0.5%	0.25%	✓	Result achieved.	<0.5%
60	54.33	✗	The take up of core program loans during 2024-2025 was lower than anticipated, particularly in PIPES.	60
\$39.01 million	\$30.78 million	✗	Result not achieved. Several budgeted Fee for Service schemes did not progress during the year.	\$43.85 million
\$154,022	\$-5.41 million	✗	Lower revenue was greater than the reduction in expenses.	\$28,555
10	13	✓	Result achieved.	10
7	5	✗	Expected programs were not initiated by program owners.	7
8	8	✓	Result achieved.	8
2	0	✗	The pool of new program owners is limited given QRIDA has now delivered to many departments.	2
90%	91.83%	✓	Result achieved.	90%
12	14	✓	Result achieved.	12
98%	99%	✓	Result achieved.	98%
4	12	✓	Result achieved.	4