

# Applicant journey map - Disaster Assistance Recovery Grants

V1 10/12/2024

1. Before disaster → 2. Disaster strikes → 3. Immediate reinstatement → 4. Begin application process → 5. Registering → 6. Assessment → 7. Decision

## Preparation

- Read the 'Guidelines Interpretation guide'
- Read the 'Application tips for primary production businesses'
- Know what information is important to collect before, during and after disaster strikes.

## Damage assessment

- Retrieve quotes for recovery activities
- Take photos of direct damage sustained
- Check insurance policy
- Seek help from the local Regional Area Manager or call 1800 623 946.

## Reinstatement and recovery

- Provide invoices and evidence of payment for recovery activities
- Call 1800 623 946 for help.

## Submit initial application

- Complete the paper application form or apply online
- Call 1800 623 946 for help.

## Submit subsequent application

- Refer to Decision Letter
- Apply for further support
- Call 1800 623 946 for help.

