

E-Mobility Rebate Scheme Guidelines

1. About the scheme

- 1.1. As part of [Queensland's Zero Emission Vehicle Strategy 2022-2032](#), the Queensland Government's E-Mobility Rebate Scheme (the Scheme) is intended to encourage uptake of e-mobility devices and support the transition to a more active and sustainable mode of transport by reducing the upfront cost of a new eligible *e-bicycle* or *e-scooter*.
- 1.2. With the inclusion of specific *eligibility criteria*, the Scheme will also seek to promote greater uptake of higher quality e-mobility devices.

2. Scheme objectives

- 2.1. The Scheme aims to:
 - (a) encourage the shift to active transport and reduce transport emissions;
 - (b) increase the uptake of safer *e-bicycles* and *e-scooters*;
 - (c) raise awareness of safe charging behaviours for *e-bicycles* and *e-scooters*; and
 - (d) raise awareness of road rules for *e-bicycles* and *e-scooters*.

3. Amount of financial assistance

- 3.1. Subject to compliance with the eligibility criteria, the rebate amount available is the lesser of:
 - (a) Either:
 - i. \$500 per eligible *e-bicycle* (including cargo e-bicycles); or
 - ii. \$200 per eligible *e-scooter*; or
 - (b) the cost of the eligible *e-bicycle* or *e-scooter* (inclusive of GST).
- 3.2. An eligible *applicant* may only receive one rebate under the Scheme. Multiple individuals (up to three) per household may be eligible to receive a rebate subject to compliance with the eligibility criteria.
- 3.3. The Queensland Government has committed \$2 million under the Scheme, which will be offered until available funds are exhausted.

4. Eligibility criteria

- 4.1. To be eligible for a rebate under the Scheme, you must:
 - (a) purchase your eligible *e-bicycle* or *e-scooter* (see Section 5 of these guidelines) in full (including through buy now, pay later services) on or after 23 September 2024;
 - (b) purchase your eligible *e-bicycle* or *e-scooter* (see Section 5 of these guidelines) from an *eligible business* (see definition) (either in person at a retail store or online from an *eligible business*),
 - (c) be a person aged 18 years or over; and

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- (d) be a Queensland resident. This may be evidenced by a valid Queensland driver's licence, or another form of evidence listed in Section 6, to prove residency in Queensland.

4.2. The following *applicants* are not eligible for the rebate:

- (a) businesses (including sole traders, companies, consortiums or organisations);
- (b) a person under 18 years of age;
- (c) a non-Queensland resident; and
- (d) *applicants* who have previously received assistance under the Scheme.

5. Device eligibility

5.1. For an *e-bicycle* or *e-scooter* to be eligible for a rebate under the Scheme, the device must:

- (a) be new (e.g. has not been used or sold prior to purchase);
- (b) comply with the definition of either an *e-bicycle* or *e-scooter* (see Section 12: Definitions);
- (c) be limited, by software or hardware, to a maximum speed of 25km/h under motorised power;
- (d) include a *battery management system*; and
- (e) be supplied with a charger that has the regulatory compliance mark  (in compliance with the *RCM standard*) and is registered on the Electrical Equipment Safety System national database (see links below).

IMPORTANT SAFETY INFORMATION for an *e-bicycle* or *e-scooter*: if compromised (by damage, misuse or fault), the rechargeable lithium-ion batteries common in e-scooters and e-bikes can catch fire, explode, emit toxic vapour, and reignite when the fire seems to be out.

For more information on lithium-ion battery operated equipment, please go to:

Purchasing and use information: <https://www.electricalsafety.qld.gov.au/lithium-ion-battery-operated-equipment-including-electric-scooters>

Battery safety: www.fire.qld.gov.au/safety-education/battery-and-charging-safety/lithium-ion-battery-safety

Electrical Equipment Safety System and registration: <https://www.eess.gov.au> (search the brand and model number here

<https://equipment.erac.gov.au/Registration/EquipmentSearch.aspx?atn=public>).

5.2. The following devices are not eligible for a rebate:

- (a) non-powered bicycles or scooters;
- (b) bicycles or scooters fitted with an internal combustion engine (petrol-powered);
- (c) *e-bicycles* with one or more electric motor/s capable of generating a combined power output of more than 200 watts (*other than an electrically power-assisted cycle (EPAC)*);
- (d) second-hand *e-bicycles* and *e-scooters*;
- (e) bicycles or scooters that have been retro-fitted with electric motors after they were first sold in Australia;
- (f) *e-bicycle* or *e-scooter* conversion kits;
- (g) any accessories generally associated with *e-bicycles* or *e-scooters*, including but not limited to helmets, baskets, protective clothing etc;
- (h) e-skateboards, segways, mono-wheels and similar;

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- (i) electric/motorised wheelchairs and mobility scooters; and
- (j) *e-scooters* or *e-bicycles* that can travel over 25km per hour under operated power – unless limited by software or hardware.

6. How to apply

- 6.1. To apply for a rebate under the Scheme, complete and submit your application and supporting information via the QRIDA online portal: <https://applyonline.qrida.qld.gov.au/>.
- 6.2. Individual rebate applications must be submitted to QRIDA for each device being claimed, accompanied by:
- (a) identification documents (such as driver licence, proof of age card, digital licence, passport);
 - (b) evidence of current residential address (if this is not included on your identification documents, a utility or electricity bill, bank statement, electoral enrolment document, signed rent or lease agreement, contract of sale);
 - (c) evidence of purchase (such as tax invoice(s) or *official receipt* displaying the retailer's ABN, final payment and the date of purchase). Where evidence of payment does not state final payment and/or date of purchase, a payment record (such as credit or debit card statement) matching the evidence of purchase and clearly attributable to the eligible *e-scooter* or *e-bicycle*.
 - (d) device information to support device eligibility (including evidence of a RCM, and evidence of a *battery management system*) (i.e. product specifications, product brochure from the manufacturer);
 - (e) any additional information or documents stated in the application form;
 - (f) acknowledgement of the details on best-practice for safe use and charging of the device (<https://www.electricalsafety.qld.gov.au/lithium-ion-battery-operated-equipment-including-electric-scooters/>); and
 - (g) acknowledgement of the safety requirements and *Queensland Road Rules* for riding *e-bicycles* and *e-scooters*:
 - i. New rules for riders | <https://streetsmarts.initiatives.qld.gov.au/initiatives/pmd-rules/>
 - ii. Bicycle road rules and safety | <https://www.qld.gov.au/transport/safety/rules/wheeled-devices/bicycle>
- 6.3. Where information is missing from the application, *applicants* will be notified by QRIDA and have **five business days** to provide information before the application is determined incomplete.
- 6.4. Applicants should make their own enquiries before deciding whether the supplier, *e-bicycle*, or *e-scooter* chosen is suitable for their needs. Applicants retain sole responsibility for their actions and decisions (regardless of whether they are based on options or suggestions provided by the relevant supplier or service provider). Furthermore, in applying for a rebate under the Scheme, *applicants* will agree to not bring any claim or action against QRIDA or the State of Queensland (represented by the Department of Transport and Main Roads) should the *e-bicycle* or *e-scooter* not meet their expectations in any way.

7. How applications will be assessed and decided

- 7.1. Upon receiving applications, QRIDA will acknowledge receipt by email and advise if any further information is required to commence assessment of the application. Applications must be completed and submitted to QRIDA to be considered for assistance. Submitted applications are not guaranteed to received funding.

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- 7.2. QRIDA may request further relevant information to determine an application.
- 7.3. QRIDA will consider each application for assistance in order of receipt and decide to approve or refuse to approve each application.
- 7.4. QRIDA must refuse an application if the funds for the assistance are not sufficient to pay the application.
- 7.5. Approved assistance will be deposited to the *applicant's* nominated Australian bank account.

8. Conflict of interest

- 8.1. A conflict of interest may arise due to a business-dealing with QRIDA, if your private interests conflict with your obligations under the agreement. Conflicts of interest could affect the awarding or performance of your agreement. A conflict of interest can be:
 - real (or actual)
 - apparent (or perceived) or
 - potential
- 8.2. QRIDA will ask you to declare, as part of your application, any business-dealings that may be considered an actual, perceived or potential conflict of interest or that, to the best of your knowledge, there is no conflict of interest. If you later identify that there is an actual, apparent, or potential conflict of interest or that one might arise in relation to your agreement, you must inform QRIDA in writing immediately.

9. Fraudulent applications

- 9.1. QRIDA takes fraud and corruption seriously. Suspected fraud will be referred to the Queensland Police Service (QPS) and/or the Crime and Corruption Commission (CCC).
- 9.2. Fraud and corruption are criminal offences under sections 408C, 408D and 87 of the Criminal Code. For corporations, directors and company officials, sections 596 and 184 of the *Corporations Act 2001* (Cwlth) will also apply.
- 9.3. Providing false or misleading information or documents in the QRIDA application process is an offence. Penalties may apply under sections 41 and 42 of the *Rural and Regional Adjustment Act 1994*.
- 9.4. By signing the application form for the Scheme, you acknowledge that the information you provide is true and accurate and agree to be bound by the Scheme's guidelines and provisions.
- 9.5. QRIDA reserves the right to pursue and recover funding provided under fraudulent and dishonest circumstances.

10. Privacy

- 10.1. QRIDA's Privacy Policy, available at qrda.qld.gov.au/privacy, sets out general information on how QRIDA collects, uses and discloses individuals' personal information.
- 10.2. The application portal for this Scheme contains specific information on how personal information will be collected, used, and disclosed.

11. More information

- 11.1. If you would like more information on the Scheme, contact QRIDA by calling 1800 623 946 or emailing e-mobility@qrda.qld.gov.au.

12. Definitions

Applicant means an eligible natural person as defined in the eligibility criteria Section 4 of the guidelines.

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Battery management system means a system designed to manage the charging and discharging of cells in a battery to enable a safe range of voltages and currents to be applied or supplied by the battery.

E-bicycle means an *electrically power-assisted cycle (EPAC)* or a power-assisted bicycle (including cargo bike) within the meaning of *Vehicle Standard (Australian Design Rule – Definitions and Categories) 2005 Cwlth*.

For this Scheme, a power-assisted bicycle must:

- be fitted with one or more electric auxiliary motor/s with a maximum power output, or combined maximum power output of not more than 200 watts; and
- not be capable of travelling faster than:
 - 6km/h when propelled only by the electric motor/s (no pedalling), or
 - 25km/h while the motor/s are providing assistance (speeds in excess of 25km/h are only permitted under pedal power only), and
- not be fitted with an internal combustion engine.

Electrically power-assisted cycle (EPAC) means an electrically-powered pedal cycle with a maximum continuous rated power of 250 watts, of which the output is:

- progressively reduced as the cycle's travel speed increases above 6 km/h; and
- cut off, when:
 - the cycle reaches a speed of 25 km/h; or
 - the cyclist is not pedalling and the travel speed exceeds 6km/h.

Eligibility Criteria means the eligibility criteria for applications set out in section 4 of these Guidelines.

Eligible business means a retail business located in Queensland or an Australian online business (sole-trader, partnership, private or public company, trust or incorporated not for profit organisation) operating under an active Australian Business Number (ABN).

E-scooter is a type of *personal mobility device* that complies with [section 15A of the Queensland Road Rules](#).

For this Scheme, an e-scooter must:

- be designed for use by one person
- have 1 wheel at the front, and one or two wheels at the back or; one or two wheels at the front and one wheel at the back
- be propelled by an electric motor that is not capable of operating when the device is going faster than 25km/h
- be steered by handlebars
- have a footboard supported by the wheels
- be no more than:
 - 1,250mm in length
 - 700mm in width
 - 1,350mm in height, and
 - 60kg in mass, when not carrying a person or other load.

Official receipt means a receipt which includes the name, address, ABN (if applicable) of the entity that issued the receipt, and date of payment.

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Personal mobility device means a vehicle that –

- is designed to be used by 1 person; and
- is prescribed by regulation to be a personal mobility device.

RCM standard means AS/NZS 4417 (Regulatory Compliance Mark for electrical and electronic equipment), published jointly by Standards Australia and Standards New Zealand.

Scheme means this Scheme as set out in Schedule 62 of the *Rural and Regional Adjustment Regulation 2011*.

Queensland Road Rules means Transport Operations (Road Use Management – Road Rules) Regulation 2009.